

ANSWERS TO COMMONLY ASKED QUESTIONS ABOUT VELUX SKYLIGHTS

Why do I want natural light from skylights?

Things grow better in the light.

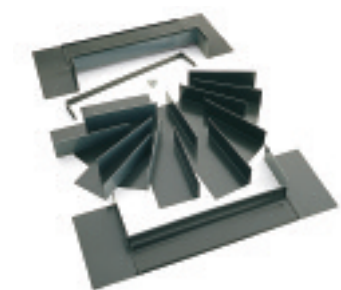
- Natural light positively affects the way we feel, our willingness to exercise, and helps us have a more positive perspective on things.
- Adds life to an otherwise plain ceiling.
- Reduced dependence on electricity and lower energy costs.
- Creates a warm inviting feeling in your home.
- More private than vertical windows while bringing in more light.
- Frees up much needed space for cabinets and entertainment units.



What are the chances my new skylight will leak?

It Won't!

- Your builder has chosen to use VELUX brand skylights, the world's #1 trusted brand of roof windows and skylights. You can be confident that your skylight is every bit as reliable as your roofing materials. Our patented flashing kits eliminate any chance of leaking. They become an integral part of the roof, shedding water naturally, without the use of caulking or other sealants.
- VELUX offers your builder training for all the people who are associated with your skylight installation.
- VELUX stands behind all of our products with the VELUX Promise: Your sales agent can supply you with this pamphlet or call VELUX directly at 1-800-888-3589.



What maintenance do I need to do on my new skylight?

Very little.

- Your VELUX skylight is designed for many years of enjoyment and should last as long as your vertical windows, or even longer.
- If your VELUX skylight has a wooden frame, please make sure it is painted or finished the same way as the other wood products in your home.

Can I purchase shades or blinds for the skylights in my home?

Absolutely.

- VELUX skylights bring in more light than your vertical windows. Usually you'll want this extra light. Sometimes, however, you may want to control the light. We manufacture a wide variety of shades and blinds to fit perfectly in your VELUX skylight.
- Speak with your sales agent to see if these options are offered. If not, you may add them after you've moved in.
- You can see our full line of sunscreening accessories at www.VELUXusa.com.



Will skylights fade my furniture and use more energy for heating and cooling?

VELUX uses state-of-the-art glass to avoid these concerns.

- Your skylight will come with Low-E squared Argon filled glass. What that means in real terms is low heat loss in cold climates and low heat gain in warm climates.
- All standard VELUX skylights are ENERGY STAR® compliant in all regions of the US.
- Our glass is designed to greatly reduce ultraviolet rays which may fade furniture while maximizing the amount of good light which enters your home.



How do I contact VELUX if I have a question my builder can't answer?

VELUX America Inc. www.VELUXusa.com or Phone: 1-800-888-3589 or

Fax: 1-864-943-2631